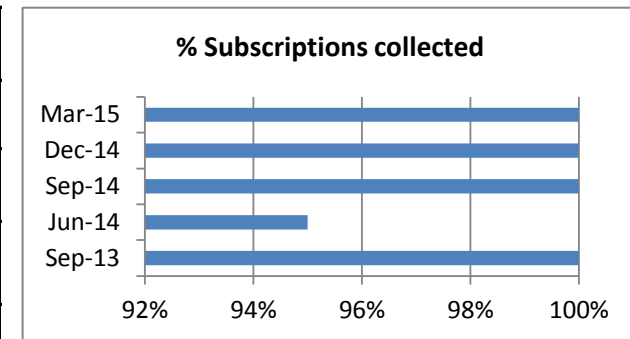


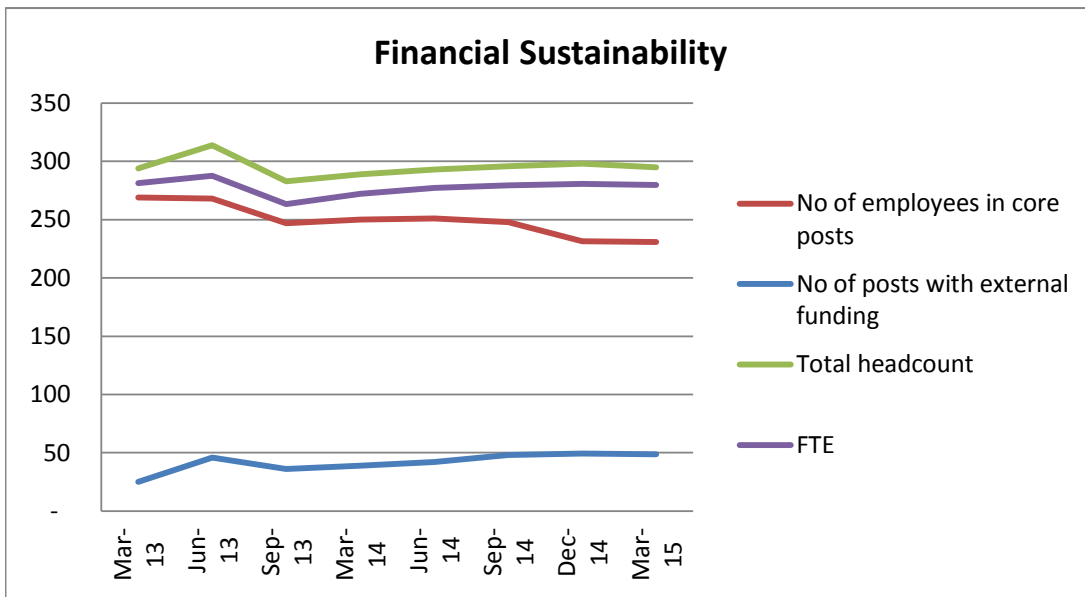
Membership

	Sep-14	Dec-14	Mar-15
Total membership	415	415	415
No of councils out of membership	2	2	2
No of councils on notice to withdraw	12	12	12

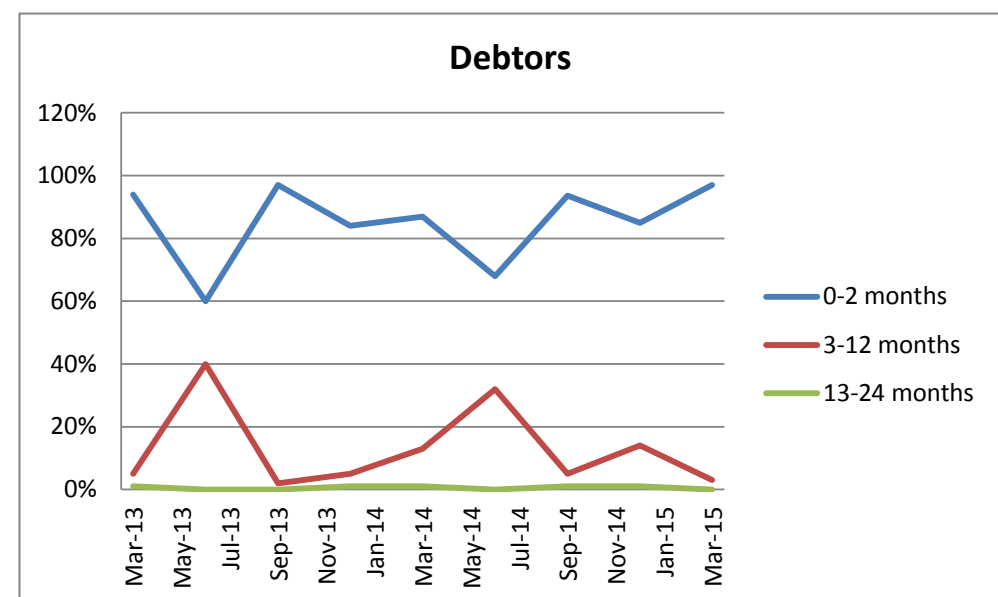
Our reputation	Nov-13	Mar-15	Target 15/16
Member authority satisfaction	70%	75%	>75%
Member authority informed	77%	79%	>79%
Member authority advocacy rating	77%	82%	>82%
Value for money	53%	53%	>53%



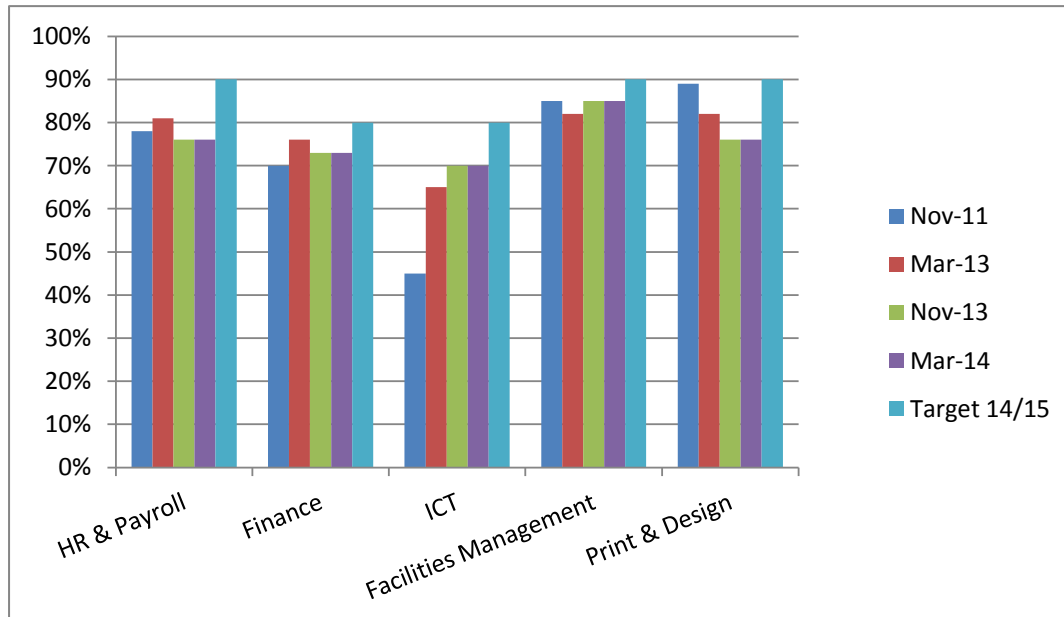
Financial Sustainability



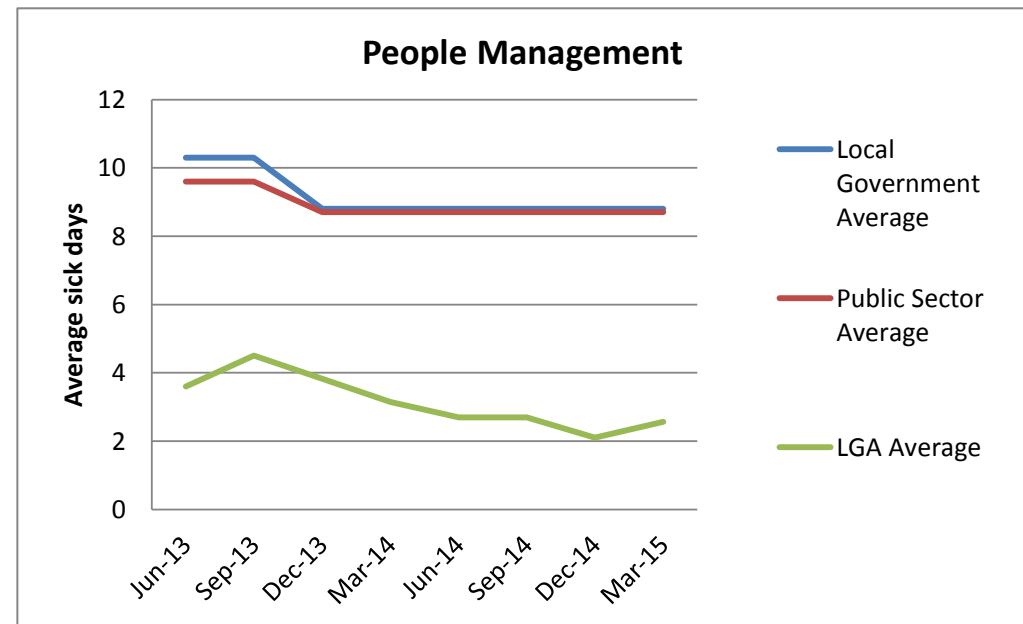
Debtors



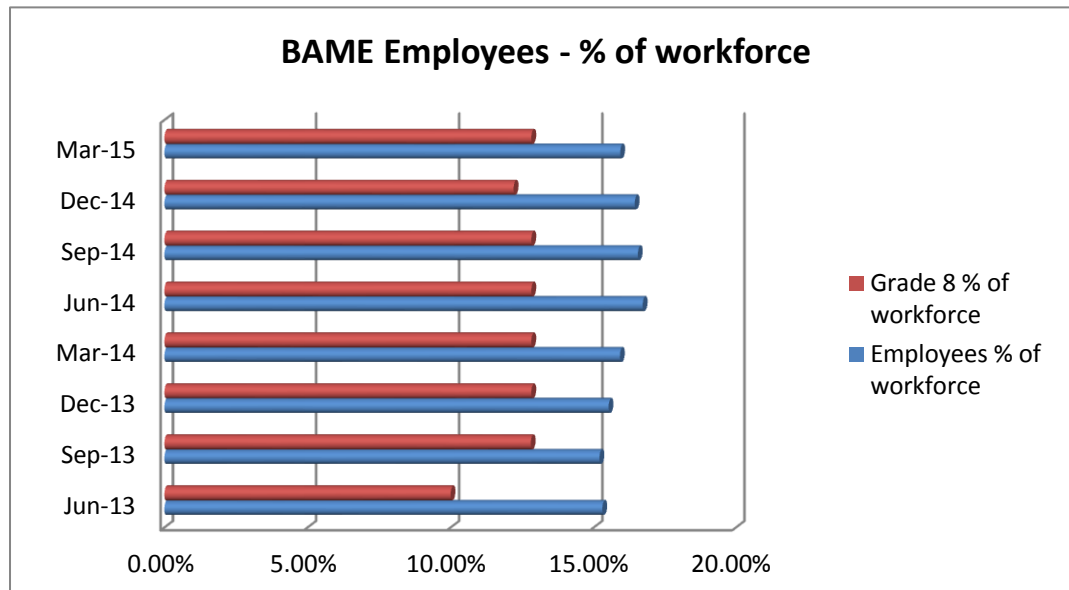
Liberata Contract - Customer satisfactory



People Management



Workforce profile



Employee opinion survey

